

FIG. 1

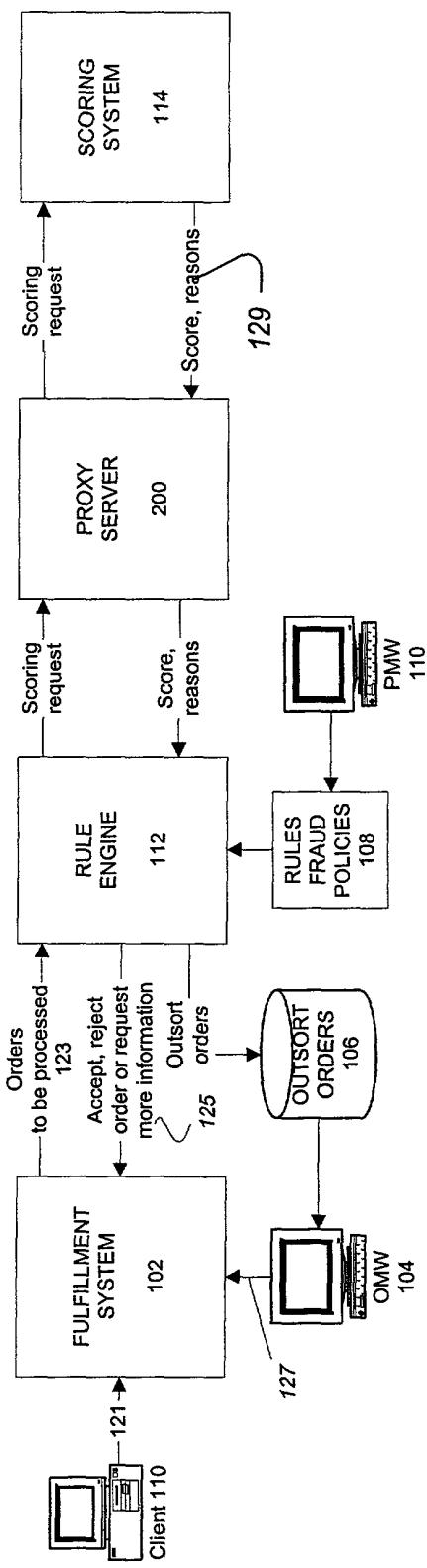


FIG. 2

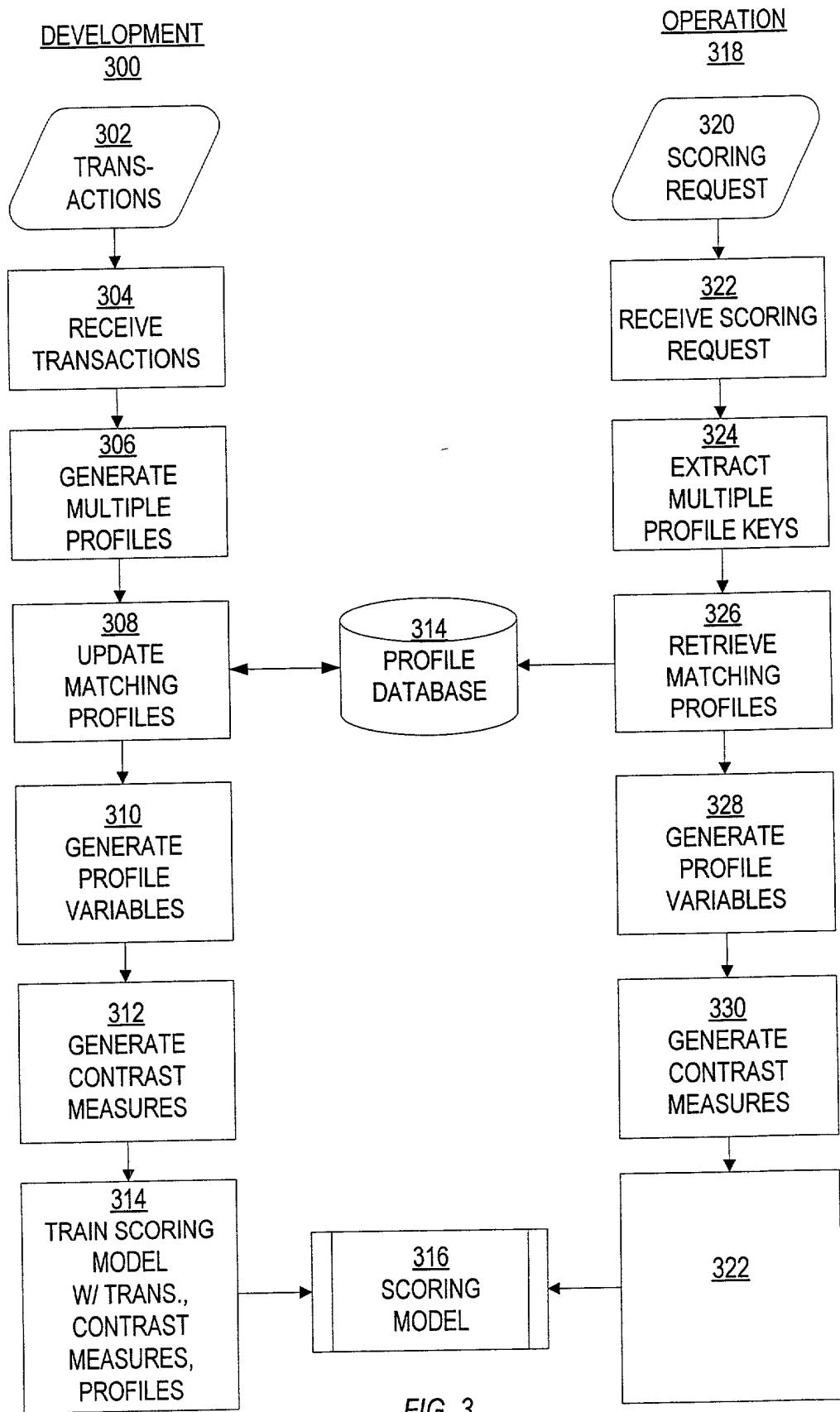


FIG. 3

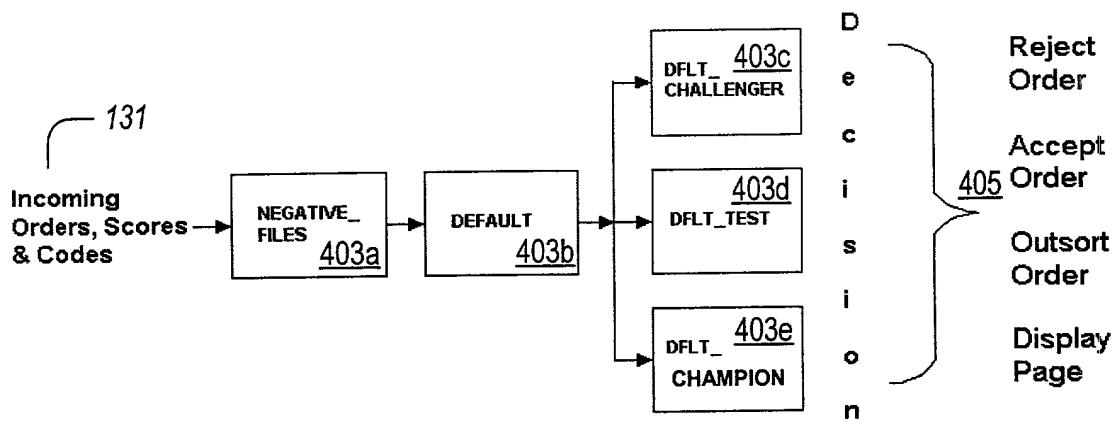


FIG. 4

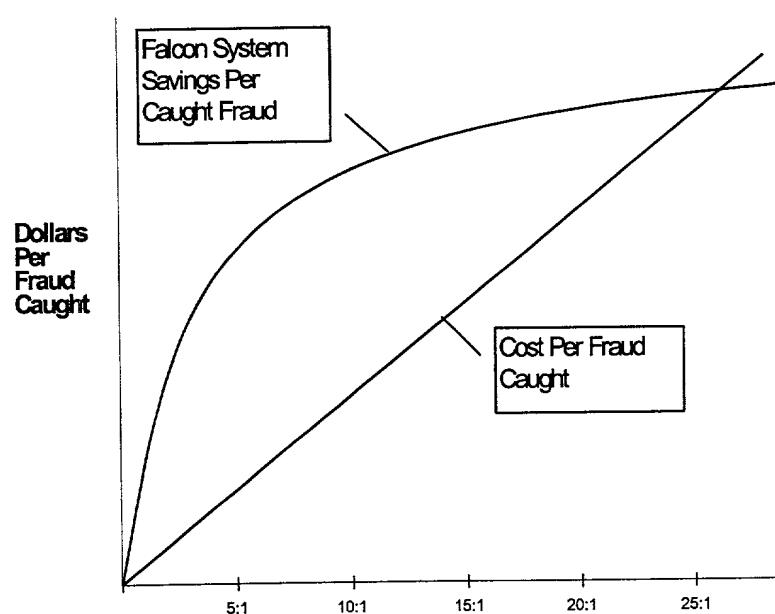


FIG. 5

600

Order ID	Order Date	Order Time	Authorization Amount	Auth Date	Expiration Date	AVS Response	Card Number	Card Type	Card Expiry Month
550	7/28/99	7:00:00 AM	\$145.02	7/28/99 08:57			102012561 0000	0000	0000
561	7/28/99	12:45:00 PM	\$89.05	7/28/99 07	X		102012561 A	040	
562	7/28/99	12:30:00 PM	\$5.00	7/28/99 07	Z		102012561	000	
183	7/28/99	6:45:00 AM	\$15.83	7/28/99 00	X		4117-0355-8845 J	050	
633	7/28/99	12:15:00 PM	\$50.00	7/28/99 01			102012561	010	

FIG. 6

700

Reject Order	<input checked="" type="checkbox"/> Call Bank
NSF	<input type="checkbox"/> Call Customer
Comments:	<input checked="" type="checkbox"/> Call Merchant
Called the customer's bank. The bank confirmed NSF status.	<input type="checkbox"/> Contact ISP
	<input checked="" type="checkbox"/> E-mail Customer
	<input checked="" type="checkbox"/> Freeze Order
	<input type="checkbox"/> Send Letter to Customer

FIG. 7

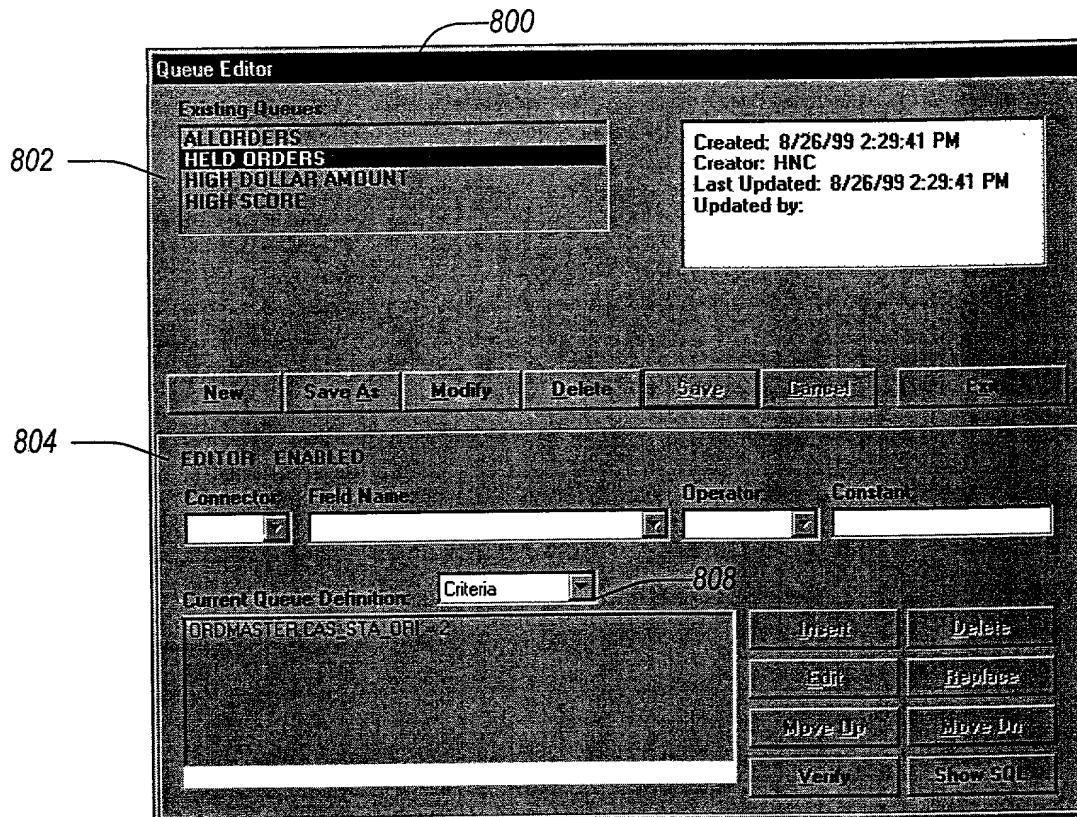


FIG. 8

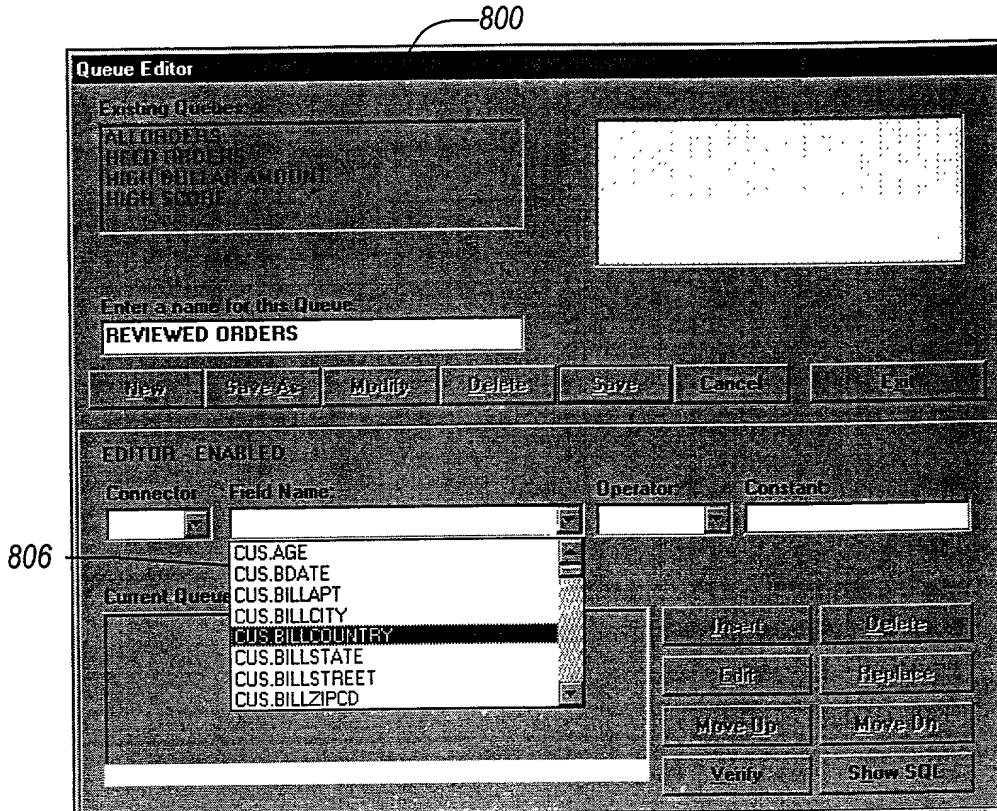


FIG. 9

Queue Editor

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SELECT DISTINCTROW ORDERMASTER.MERCHANTID,ORDERMASTER.ORDERID FROM ORDERMASTER
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FIG. 10

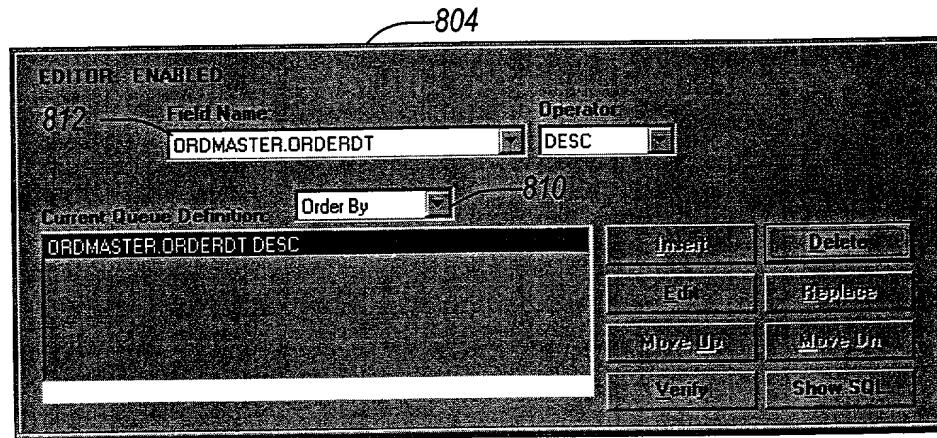


FIG. 11

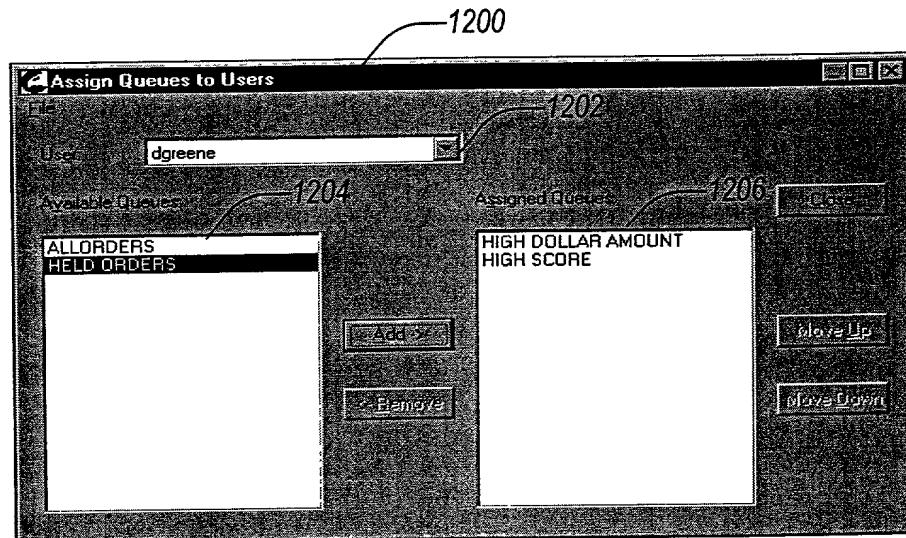


FIG. 12

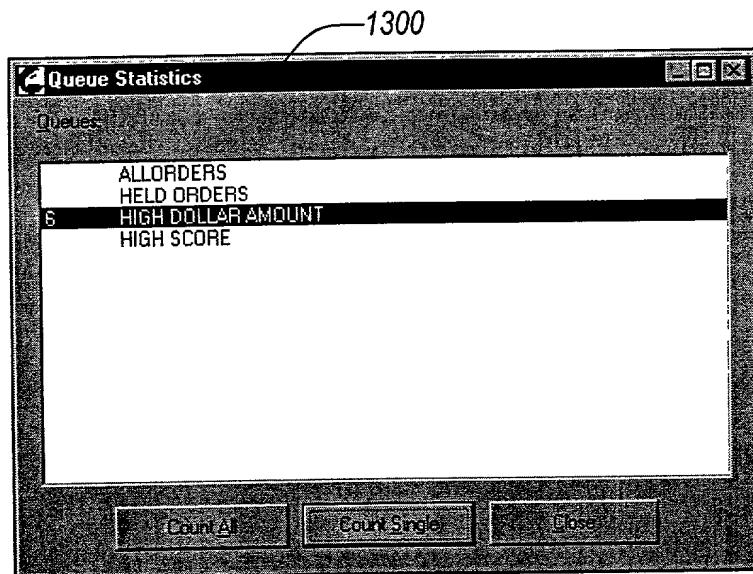


FIG. 13